

VIRTUAL SERVER REPLICATION SERVICES

Recover faster with an affordable secondary data center

Virtual Server Replication Services provide AdvancedRecoverySM protection with a sub-6 hour Recovery Time Objective for both physical and virtual Windows[®] environments, with all aspects of the replication, failover and recovery monitored and managed by SunGard.

The value: you get continuous availability and failover capabilities that are far more cost effective than owning and operating your own secondary data center. Furthermore, SunGard supports the widest array of customer requirements, so you can recover business critical applications and infrastructure, which may or may not be virtualized. This service is a result of the partnership of SunGard Availability Services and VMware[®] to create a new breed of fully managed virtualization services.

Access to a viable second site is not just an availability best practice, it is critical to ensuring the availability of today's business applications. Yet, establishing and maintaining a second site is costly and complex, **typically tripling the cost of managing a single site.**

Choose SunGard to provide the security and the full availability of a second site for failover and failback while minimizing costs and complexity. Here's what you will experience with this **turn-key, fully managed** replication and recovery solution:

- **Guaranteed Failover of 6 hours or less**

This is the only disaster recovery solution with a contractually guaranteed SLA.

- **30-50% Reduced Operations Costs over a physical server replication solution***

Eliminate the capital and labor costs and the specialized IT resources to administer and manage data replication, failover and recovery. Significantly reduce recovery time by eliminating lengthy and error-prone tape restore processes. There is no charge for floor space or power to your individual configurations, and there is no need for you to provide target physical servers or storage.

- **Total System Replication**

Operating System (OS) and application patching are things of the past because Virtual Server Replication replicates both the OS and applications along with user data.

- **Location Flexibility**

Virtual data replication can be supported over extended distances.

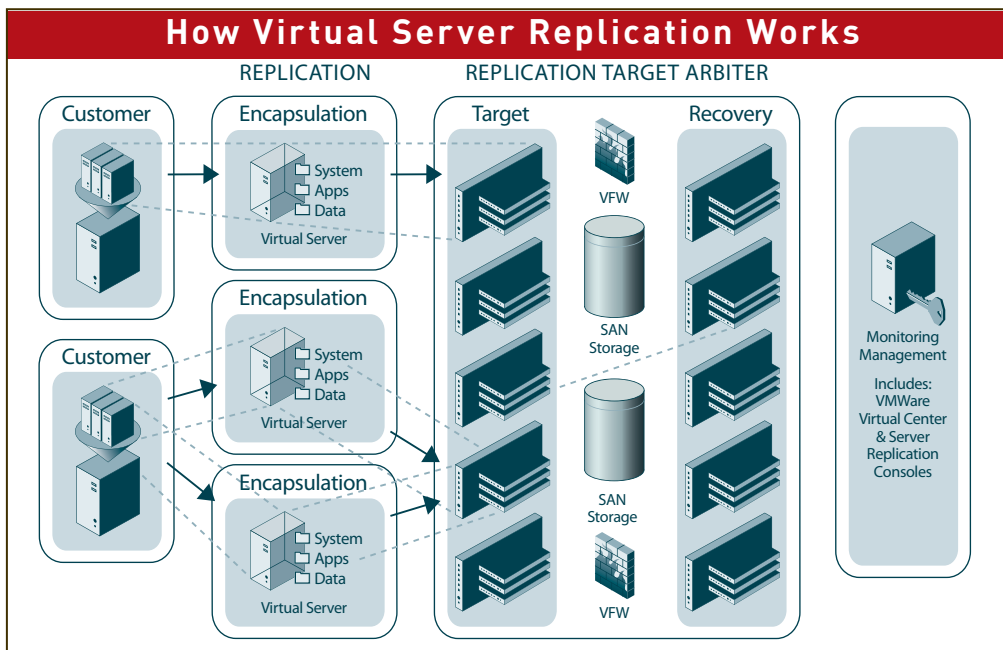
- **Unparalleled Support and Security**

Access to the industry's premier experts and infrastructure, optimized to support a secure virtualized environment for a fully managed replication and failover solution. Our shared virtual infrastructure is separate from the rest of our traditional (hotsite) infrastructure.

The Architecture

With this service, you replicate either your physical or existing virtual machine infrastructure. SunGard stores the virtual disk file, containing the server operating system, data and applications, in a dormant state. In the event of a disaster, SunGard moves the virtual disk file to production mode within the virtual environment at one of its highly secure data centers. >

How Virtual Server Replication Works



You can then use your applications and data on the SunGard-provided virtualized IT infrastructure, which utilizes VMware® technology, to keep your business going while recovering from a disaster. SunGard also manages the transition back to your IT environment once it's ready to resume operations.

SunGard supports your total information availability effort

The following AdvancedHosting and AdvancedConsulting Services can help you identify the critical dependencies and relationships within your systems to optimize your Advanced Recovery Solution: Virtualization Assessment Service and Virtualization Strategy and Design Service conducted by SunGard AdvancedConsulting Services. LAN Bridging and Connection to Workgroup Recovery can also help restore normal business operations.

About SunGard Availability Services

SunGard Availability Services is the pioneer and leading provider of information availability services, helping to ensure that 10,000 customers in North America and Europe have access to their business-critical information systems. With four million square feet of operational space, SunGard offers a complete range of information availability services for more than 30 technology platforms, from 48-hour disaster recovery hotsites to always-on, high-availability infrastructure, and electronic vaulting services. SunGard also provides technology and systems management services for application and data center outsourcing, as well as business continuity consulting services and planning software.

For more information about SunGard Availability Services, visit www.availability.sungard.com or call 1-800-468-7483.

SUNGARD® | Keeping People
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*TCO based on a five Intel server solution and 1/2 incremental FTE to support physical server replication solution.

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