



New York Metro Data Center

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services and business continuity management software to more than 10,000 customers in North America and Europe. With four million square feet of datacenter and operations space, SunGard assists IT organizations across virtually all industry and government sectors prepare for and recover from emergencies by helping them minimize their computer downtime and optimize their uptime. We help organizations ensure their people and customers have uninterrupted access to the information systems they need in order to do business.

- PHYSICAL FEATURES**
- Facility Size: 90,000 Sq/Ft
 - Raised floor: 54,435 Sq/Ft
 - All areas can be accessed by ramps at a 1" to 1'-0" slope for complete handicapped accessibility and ease of movement of materials and equipment
 - Three (3) Data Center rooms
 - One (1) Network Operation Center
 - 800-plus miles of CAT-6 data cable

- POWER MANAGEMENT**
- Four (4) 2000KW Diesel Generators (2500 KVA/generator)
 - 4000 gallon fuel tank per generator effective for two days at current load
 - General Electric switches gear
 - 12 Liebert 750 KVA Parallel UPS Modules
 - General Electric Automatic Transfer Switch
 - Automatic Logic BMS monitoring system

- ENVIRONMENTAL CONTROLS**
- Two (2) hour fire wall surrounds entire data center
 - Protected by a pre-action sprinkler system
 - (50) 20 ton Liebert air conditioning units

- PHYSICAL SECURITY**
- Integrated card reader security system
 - Biometric readers
 - Closed circuit TV throughout the facility
 - Exterior security cameras
 - 7x24 Security Service

- CONNECTIVITY**
- Meshed, multi-Vendor internet transit connectivity
 - Multiple ILEC and CLEC access providers
 - Diverse path long haul access (Public and Private)
 - Diverse fiber entry and intra-building fiber paths
 - Redundant internal network distribution platforms
 - Dual customer physical handoffs (Copper, single-mode and multi-mode fiber)
 - Private production and recovery MPLS backbone access dedicated to SunGard subscriber traffic
 - Recovery-centric on-demand network service suite supporting a broad range of TDM and IP services
 - Integrated monitoring and management systems for comprehensive fault identification and remediation