

NETWORK SERVICES

SunGard Availability Services' global network backbone delivers maximum redundancy, reliability and security.

SunGard's Network Services are a critical component of all our Information Availability solutions. These services deliver:

The ultimate in reliable connectivity.

The SunGard Global Network is a global, protocol-independent network designed to meet your recovery, electronic vaulting, testing, and managed network services needs. This extensive network provides an extremely reliable, one-stop solution to help shorten your recovery window and provide the most reliability and diversity that your critical business services require.

SunGard also offers flexible, burstable and tiered bandwidth pricing to accommodate any budget.

Flexibility and scalability.

In addition to standard network capabilities, SunGard also offers numerous options to fit your needs. Through Managed Internet Access, with both burstable and tiered bandwidth options, V*NetSM, NetRedirectSM, Web RedirectSM and 10/100 LAN Bridging, you can develop more flexible, scalable hosting, continuity and availability solutions.

Service Specifications

With the SunGard Global Network as the foundation, SunGard offers these services and capabilities:

Managed Internet Access

SunGard's Managed Internet Access provides customers with redundant, high-capacity connectivity to multiple top Tier 1 Internet providers as well as connectivity to leading Metropolitan Area Network Providers through our PIX. This allows you to:

- Access 24/7 monitoring and management from the SunGard Network Management Center
- Benefit from a low-cost and reliable Internet solution based on your Internet requirements

V*NetSM

SunGard V*Net delivers "any-to-any" connectivity for your financial applications and availability services. Through a virtual network architecture, SunGard integrates access to major networks and Internet Service Providers (ISPs) – enabling you to leverage carrier-class equipment at a fraction of the cost.

Net ReDirectSM

At time of test or disaster, SunGard re-directs your circuit to the desired recovery facility. Because the SunGard Global Network is protocol-independent, a single

connection can be linked to any location. This on-demand approach saves time and money versus a dedicated network solution.

Web ReDirectSM

SunGard rapidly re-establishes your critical Web-based connectivity during an extended service outage. Through our Private Internet eXchange (PIX) architecture, we have direct connectivity to 90% of the Internet and can cost-effectively deliver secure, reliable and scalable connections.

10/100 LAN Bridging

SunGard seamlessly connects multiple recovery facilities. Your network will function as if all your systems were directly connected through a hub or switch. Enjoy greater flexibility and lower, more predictable network costs.

About SunGard Availability Services

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services and business continuity management software to more than 10,000 customers in North America and Europe. With four million square feet of datacenter and operations space, SunGard assists IT organizations across virtually all industry and government sectors prepare for and recover from emergencies by helping them minimize their computer downtime and optimize their uptime. We help organizations ensure their people and customers have uninterrupted access to the information systems they need in order to do business.

For more information about SunGard Availability Services, visit www.availability.sungard.com or call 1-800-468-7483.

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Availability Services | and Information
Connected.[®]

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